



## Track: Commercial Natural Gas Unit #4: Commercial Water Heating

An overview of Water Heating Technologies  
Mr. Eric Burgis, Energy Solutions Center

### Presentation Outline

- Market Overview
- Tank Style Water Heaters
- Tankless Water Heaters
- Booster Water Heaters
- Direct Contact Water Heater
- Small Boilers
- Heat Pump Water Heaters
- Water Heater Comparisons
- Case Studies



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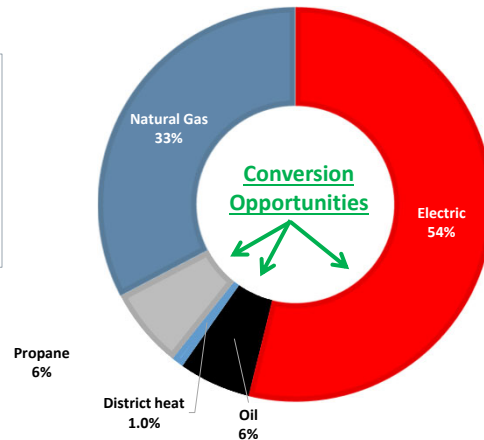
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## Market Overview Commercial Buildings Water Heating – Fuel Type Used

COMMERCIAL WATER HEATING ENERGY SOURCES

More than 78% of the 5.9M Commercial Buildings in the U.S. have some type of water heating capability.

[www.eia.gov/cbecs](http://www.eia.gov/cbecs)



CBCES, Table B21

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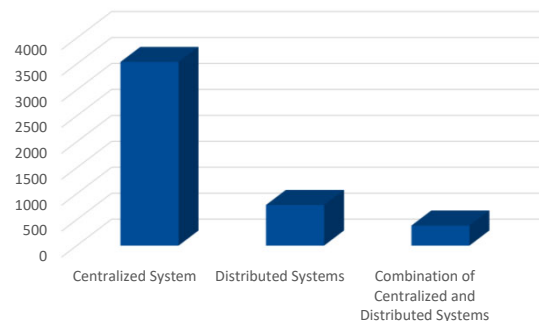
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## System Use

**Centralized Water-Heating System:** A type of water-heating equipment that heats and stores water (for purposes other than space heating) in tanks and then distributes this heated water throughout the building. A residential-type tank water heater is an example of a centralized water heater.

**Distributed Water-Heating System:** A type of system for heating water (for purposes other than space-heating) that heats water as needed for immediate use near the location where this water is used. It is often called a “point-of-use” water heating system, and is usually located in more than one place within a building. Because water is not heated until it is required, this equipment is more energy efficient.

Water Heating Equipment  
(# buildings in 1,000's)

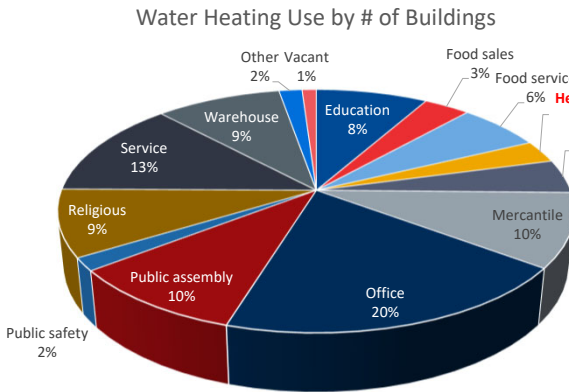


EIA, CBECES, Table B13. Selected principal building activity

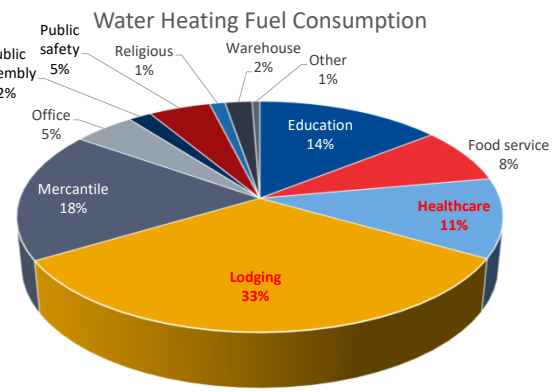
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## Natural Gas Consumption for Water Heating by Business Activity



Source: EIA CBECS Table B21



Source: EIA CBECS Table E1

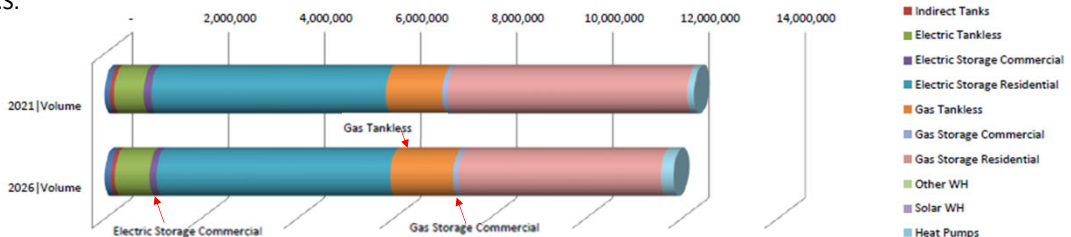


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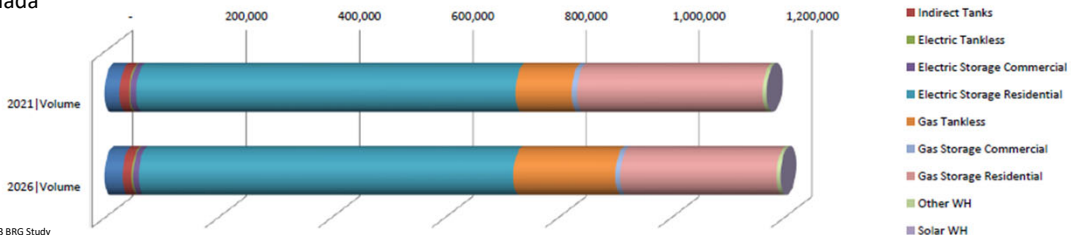
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## All Water Heater Sales

Sales Volumes  
U.S.



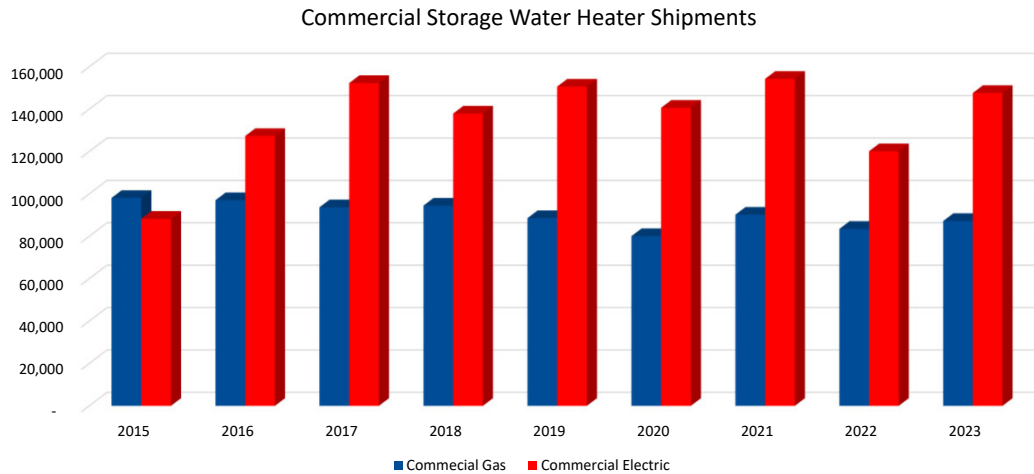
Sales Volumes  
Canada



2023 BRG Study

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## Commercial Water heater Shipments (U.S.)



<http://www.ahrinet.org/statistics>

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## Commercial Water Heater Efficiency Standards

Title 10 Code of Federal Regulations, Part 431.110(a)

Commercial Type	Size	Min Thermal Efficiency for equipment manufactured after Oct 9, 2015 (%)	Min Thermal Efficiency for equipment manufactured after Oct 6, 2026 (%)
Electric Storage	All	N/A	N/A
Gas-fired Storage	All	80%	95%
Oil-fired Storage	All	80%	80%
Gas-fired Instantaneous & Boilers	All	80%	96%

Units <= 199,000 BTU/Hr are typically use Energy Factor or UEF, while larger inputs use Thermal Efficiency.



\* Code of Federal Regulations as of 5/23/24

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## Residential-Duty Commercial Water Heater Efficiency Standards

Table 2 to § 431.110(c)—Residential-Duty Commercial Water Heater Energy Conservation Standards

Equipment	Specifications <sup>a</sup>	Draw pattern	Uniform energy factor <sup>b</sup>	
			Equipment manufactured before October 6, 2026	Equipment manufactured after October 6, 2026
Gas-fired storage	>75 kBtu/hr and ≤105 kBtu/hr and ≤120 gal	Very Small	$0.2674 - (0.0009 \times V_r)$	$0.5374 - (0.0009 \times V_r)$
		Low	$0.5362 - (0.0012 \times V_r)$	$0.8062 - (0.0012 \times V_r)$
		Medium	$0.6002 - (0.0011 \times V_r)$	$0.8702 - (0.0011 \times V_r)$
		High	$0.6597 - (0.0009 \times V_r)$	$0.9297 - (0.0009 \times V_r)$
Oil-fired storage	>105 kBtu/hr and ≤140 kBtu/hr and ≤120 gal	Very Small	$0.2932 - (0.0015 \times V_r)$	$0.2932 - (0.0015 \times V_r)$
		Low	$0.5596 - (0.0018 \times V_r)$	$0.5596 - (0.0018 \times V_r)$
		Medium	$0.6194 - (0.0016 \times V_r)$	$0.6194 - (0.0016 \times V_r)$
		High	$0.6470 - (0.0013 \times V_r)$	$0.6470 - (0.0013 \times V_r)$
Electric instantaneous	>12 kW and ≤58.6 kW and ≤2 gal	Very Small	0.80	0.80
		Low	0.80	0.80
		Medium	0.80	0.80
		High	0.80	0.80

<sup>a</sup> Additionally, to be classified as a residential-duty commercial water heater, a commercial water heater must meet the following conditions: (1) If the water heater requires electricity, it must use a single-phase external power supply; and (2) The water heater must not be designed to heat water to temperatures greater than 180 °F.

<sup>b</sup>  $V_r$  is the rated storage volume (in gallons), as determined pursuant to 10 CFR 429.44.



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## Water Heating Technologies

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## Commercial Water Heaters

- Tank Water Heater
- Tankless Water Heaters
- Booster Water Heaters
- Direct Contact Water Heaters
- Boilers
- Heat Pump Water Heater



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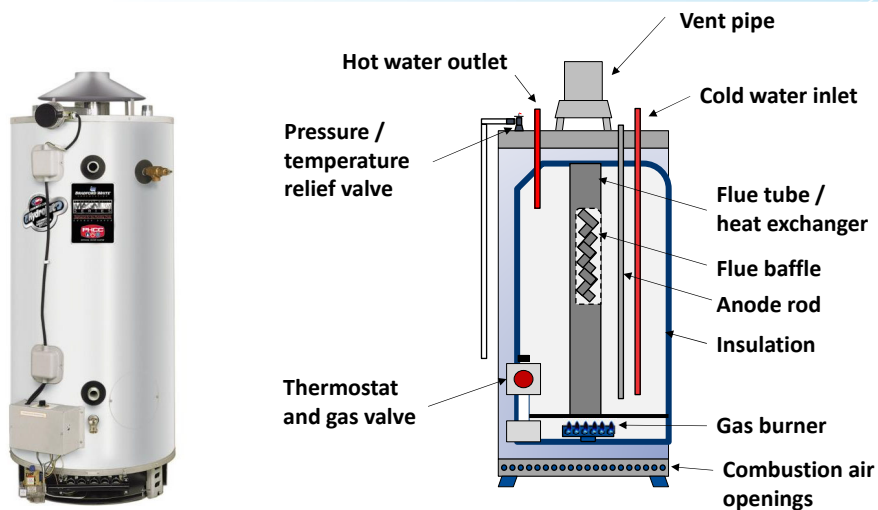
## Tank Style Water Heater



- Most common
- Least expensive
- Flexible

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## Tank Style Water Heater



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## Tank Water Heater Offerings



Atmospheric



Direct Vent



Power Vent



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## Tank Style Water Heater

- Sizing
  - Commercial – 35 gallons up to 300 gallons (132-1,135 liters)
- Efficiency
  - DOE minimum standard: 80% commercial Best available technology: 99%
- Considerations
  - Standby loss & Recovery Rate
  - First hour rating



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## High Efficiency Storage Water Heater



- 399,000 – 2,000,000 BTU Input
- 125, 250, and 300 (473, 946, and 1,135 liters) Gallon Tanks
- Up To 99% Efficiency (low fire)
- Full Modulation with 10:1 Turndown
- Programmable Electronic Control with Digital Temperature Control
- Category IV Venting with CPVC Vent Material
- 10 Year Tank Warranty
- 3 Year Scale Warranty



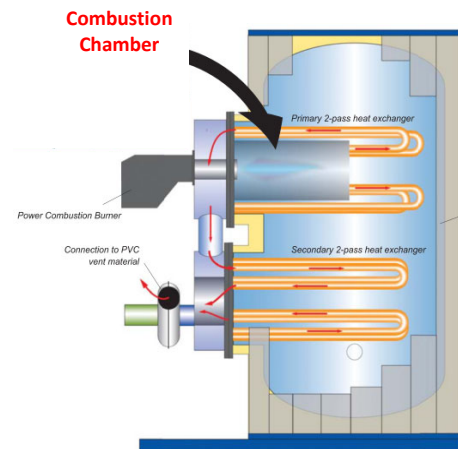
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## Commercial Fire Tube Condensing

- Removable dual heat exchangers
- Four passes of combustion gases through the water
- PVC venting
- Low NOx burners available



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## Intelligence for Tank Water Heaters

- Microprocessor controls
  - Tank maintain consistent temperatures
- Integrated mixing devices
  - Allows for storage of hotter water – increasing amount of usable hot water available
- Set back controllers
  - Similar to programmable thermostat
- Leak detection devices
  - Shuts off water if tank leak is detected
- Atmospheric flue dampers
  - Reduces standby losses



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## Microprocessor Controls

- Advanced Temperature Controls
  - Microprocessor constantly monitors and controls burner operation to maintain consistent and accurate water temperature levels
- Intelligent Diagnostics
  - Provides diagnostic codes to assist in troubleshooting
- Self powered
  - Thermopile converts heat energy from the pilot flame into electrical energy to operate the gas valve and electronics
- Retrofit replacement
  - Service kits are available for direct replacement on certain units



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## Integrated Mixing Device

- Allows water in the tank to be stored at higher temperatures
- Increases usable hot water by as much as 50%, while controlling the hot outlet at a lower temperature



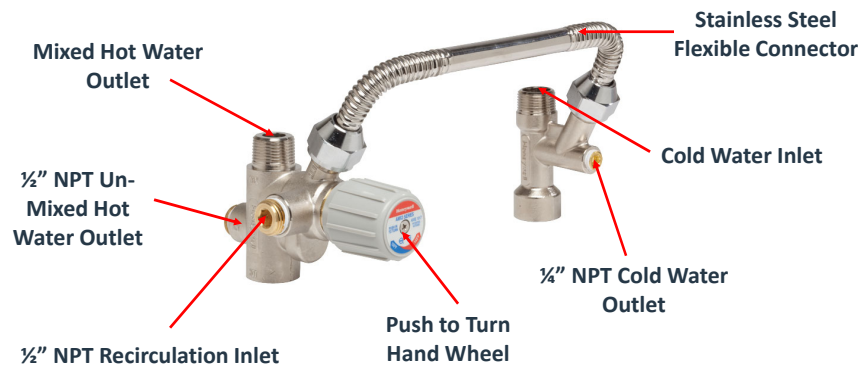
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## Integrated Mixing Device



\*ASSE and UPC (IAPMO) Certified



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## Set Back Controller

- Similar user interface as heating/air conditioning thermostats
  - 7 day/4 period programmable display
  - Battery backup in case of power failure
  - Can be remotely wired
  - Hot water capacity indicator; provides an estimate of available hot water in the tank
- Energy savings of between 7% to 36%



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## Leak Detection

- Electronic sensor designed to detect leaks
- Triggers an alarm to alert business when a water heater leak is detected
- Installs in water heater drain pan
- Components are re-usable – can be removed and installed on a new water heater



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## Leak Detection Inlet Shut Off Valve

- Mounts on water heater inlet
- Shuts off the inlet water after a leak is detected and confirmed
- Requires electrical power to actuate valve
- Easily installed with provided bushings



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## Atmospheric Flue Damper

- Reduces stand-by loss resulting in less gas consumption and higher EF Ratings
- Damper blade opens and closes automatically during operation and stand-by mode
- Requires power to control damper



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## Tankless Water Heater

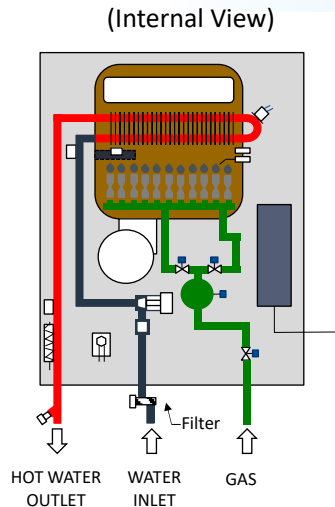


- Standard Models
- Condensing Models



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## How it Works



- Temperature is set via the controller
- Water tap opens & water begins to flow
- Turbine spins & sends signal to PC Board
- PCB determines water flow, firing rate & temperature
- Combustion fan motor starts
- Burner is ignited by direct electronic ignition and unit fires then modulates to match input with hot water flow
- When hot water tap is turned off – The unit returns to standby mode

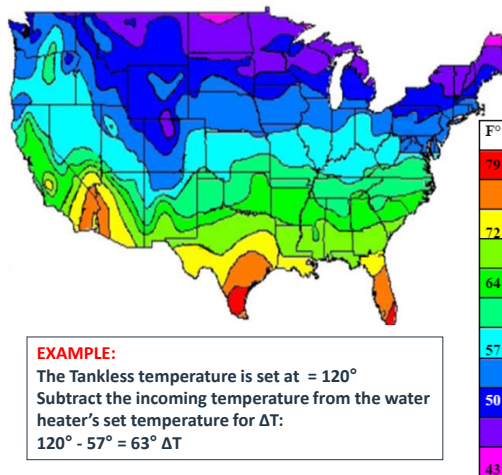


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## What is a Delta T ( $\Delta T$ )?

- The difference of the incoming ground water and the tankless water heater's set point temperature is known as Delta T ( $\Delta T$ )
- Delta T determines the flow rate of the tankless water heater

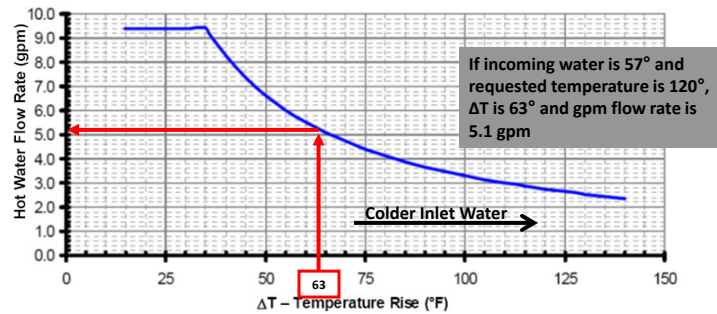


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## Understanding Flow Rate

The tankless water heater's first priority is to provide the set point temperature to the user. Based on the  $\Delta T$ , the tankless product may regulate flow to ensure it can provide the selected temperature.



**EXAMPLE (from previous page)**

Subtract the incoming ground water temperature from the water heater's set temp. for  $\Delta T$   $120^\circ - 57^\circ = 63^\circ$

The maximum GPM flow rate for any given  $\Delta T$  can be found at the intersecting points along each model's specific flow curve



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## Tankless Water Heaters

- Sizing
  - Up to 380,000 Btu/hr
- Efficiency
  - DOE minimum standard: 80% present
  - DOE minimum standard: 96% as of 10/6/26
  - Best available technology: 98%
- Benefits
  - Higher flow rates than electric
  - Compact size
  - Long-life – 20 years or more
  - Easy to service and repair
- Gas Piping Requirements –  $\frac{3}{4}$ " gas line
  - 5.0 inches wc minimum (12.7 centimeters)

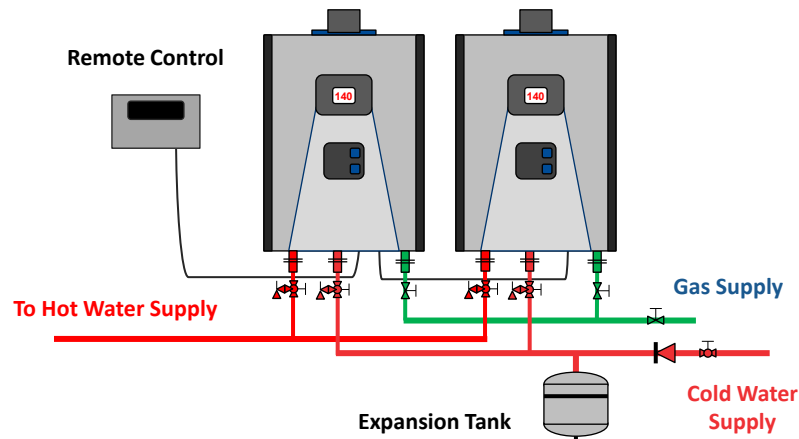


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## Typical Manifold Installation Options

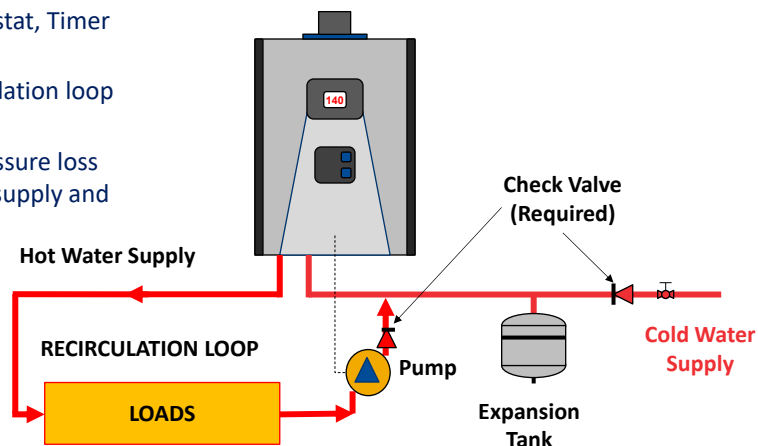


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## Recirculation Pumps

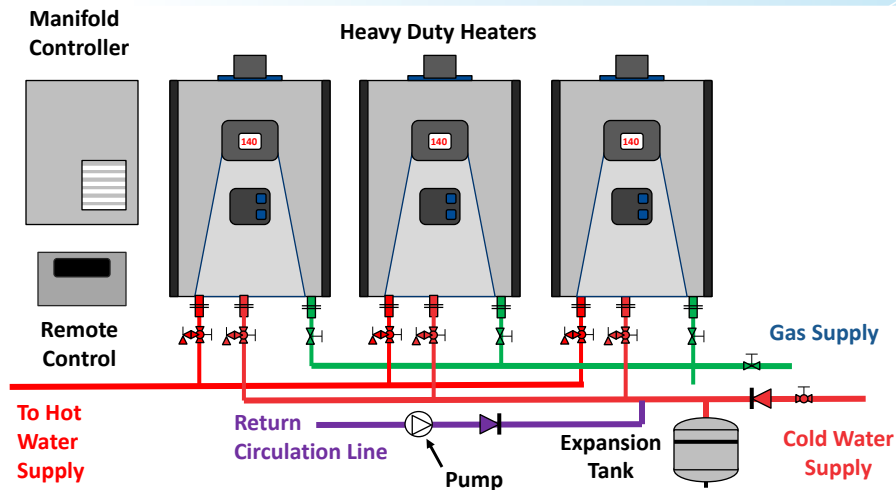
- Controlled by an Aquastat, Timer and/or both
- Sized to maintain circulation loop temperature
- Sized to overcome pressure loss through water heater supply and return plumbing



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## Typical Commercial Manifold with Direct Recirculation



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## Good applications for Tankless Water Heaters in the Commercial Market

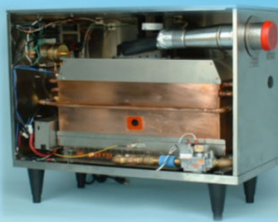
- Tankless models fit in a variety of commercial applications such as:
  - Restaurants
  - Hotels
  - Multi-family housing
  - Government buildings such as schools
  - Car washes
  - Coin laundries
  - Gyms
  - Others



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## Booster Water Heaters



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### Booster Water Heaters

- Designed to heat rinse water for better cleaning with fewer spots – especially on glassware
- Heats hot water from 120°-140°F (48.8-60°C) up to 180°F (82.2°C) water
- Improves cleaning and sanitizing of dishes
- Shortens drying time
- Less wear & tear on dishwashing equipment and dishware
- Eliminates need for chemical rinse aids
- Environmentally friendly



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## Low Temp Dishwashing

- Does not effectively remove food and soil, resulting in a dish that is not visibly clean and may need re-washing
- 140°F (60°C) water temperature does not melt fats or proteins such as lipstick
- If water hardness is over 6-7 grains, spotting of dishware occurs
- Chemical effect on metals & etching of glasses and china
- Longer drying times due to low rinse temperatures



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## Other Booster Water Heater Advantages

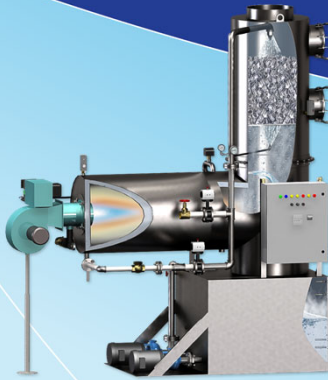
- High temperature cleans better, especially on lipstick and grease residues.
- Dishes flash dry with high temperature giving you quicker turnaround and less water on the floor.
- High temperature units reduce chemical, water and sewer usage.
- Labor reduction & increased production (Reduce re-washing dishes)
- Safety in the workplace (Less water on floor means less slip and fall injuries)



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## Direct Contact Water Heaters



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### Direct Contact Water Heaters

- City water pressure feeds cold water into a vertical tower
- The cold water falls by gravity through an area filled with stainless steel packing rings
- The burner provides hot combustion gases to the vertical tower of the heater – where the hot gases come into direct contact with the falling water
- Rings increase the available surface area inside the tower to transfer heat and also keeps the water broken into smaller droplets

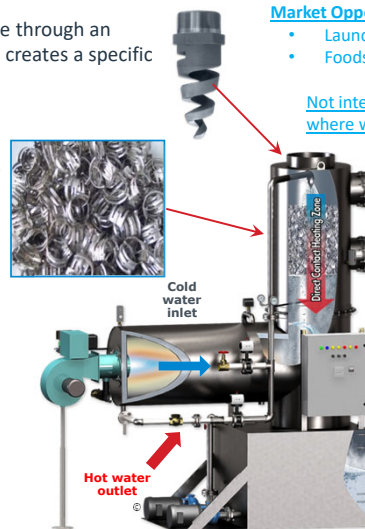
City water pressure through an engineered nozzle creates a specific spray pattern

Stainless steel rings promote 99% efficient heat transfer

#### Market Opportunities

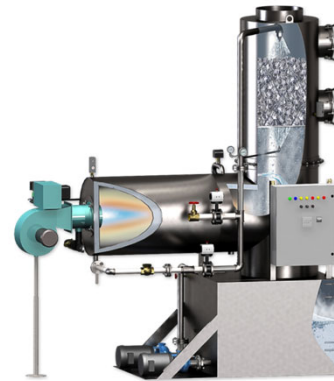
- Laundries
- Foodservice Facilities

Not intended for installations where water is re-circulated



## Direct Contact Water Heaters

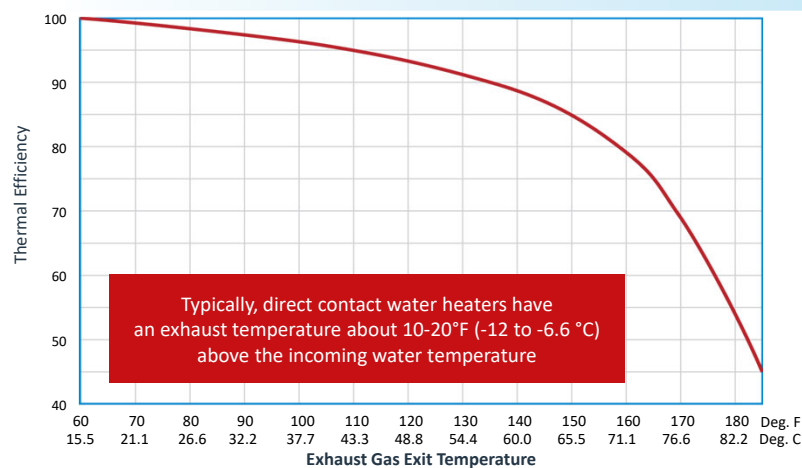
- Droplets have a smaller diameter, enabling them to take on heat with nearly 100% efficient heat transfer
- As the combustion gases rise through the unit they transfer heat to the water falling in the opposite direction and are cooled until they exit through the stack
- Exhaust gases are close to the same temperature as the temperature of the water spraying through the top nozzle and are at near 100% relative humidity
- The heated water falls down into the reservoir or storage area at the bottom
- A distribution pump, will deliver the hot water, on demand or continuously at the needed discharge pressure and desired temperature



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## Direct-Contact Heater - Thermal Efficiency



Quikwater presentation, June 2011



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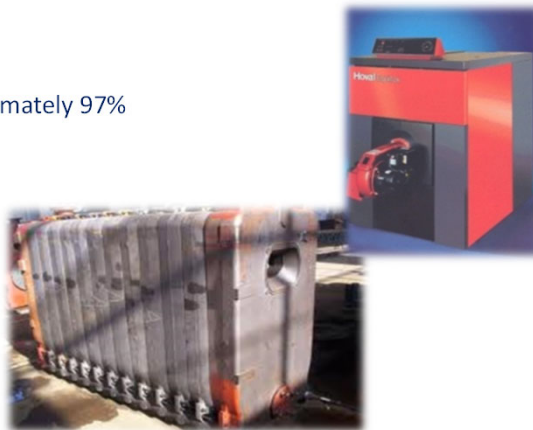
## Boilers for Larger Hot Water Needs



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### Sectional Boilers

- Contains multiple cast sections
- Unit sizing up to 150 hp
- New Condensing Boilers available
  - Maximum Efficiencies approximately 97%





## Small Fire Tube Boilers

- The furnace/burner section is a single large-diameter tube with many small diameter tubes connected to it
- The small-diameter tubes are arranged above the burner section to provide a larger heating surface area to heat the water
- Burner and tubes are contained entirely within an outer boiler shell that contains the water being heated
- Sizes ranges from under 50 HP to over 1000 horsepower



<https://www.burnhamcommercial.com/product/series-3-firetube-boiler/>

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## Coiled Tube Boilers

- As in a water tube boiler, water passes through boiler tubes while combustion gases remain in the shell side, passing over the tube surfaces
- Unlike conventional water tube boilers the tubes in a coiled tube boiler form a coil allowing for a more compact vertical configuration and very low water inventory.



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## Small Water Tube Boilers

- Water circulates inside tubes heated externally by the burner
- Fuel is burned inside the furnace, creating hot gas which passes over the water tubes, heating the water in the tubes
- Typically larger than Fire Tube boilers



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## Finned Tube Boilers

- Water passes through boiler tubes while combustion gases remain on the shell side passing over the boiler tube surfaces
- Unlike conventional water tube boilers, the tubes are fitted with fins that increase the area available to transfer heat to the water



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## Condensing Wall Mounted Boiler

- Ultra-High Efficiency Condensing Technology – up to 98% Thermal Efficient (95%+ AFUE)
- Stainless Steel Heat Exchanger
- Ultra Low NOx emissions - SCAQMD approved
- Designed for low maintenance and easy serviceability
- Fully adjustable outdoor reset technology with the sensors available
- Domestic Hot Water has Priority over hot water used to provide space heat



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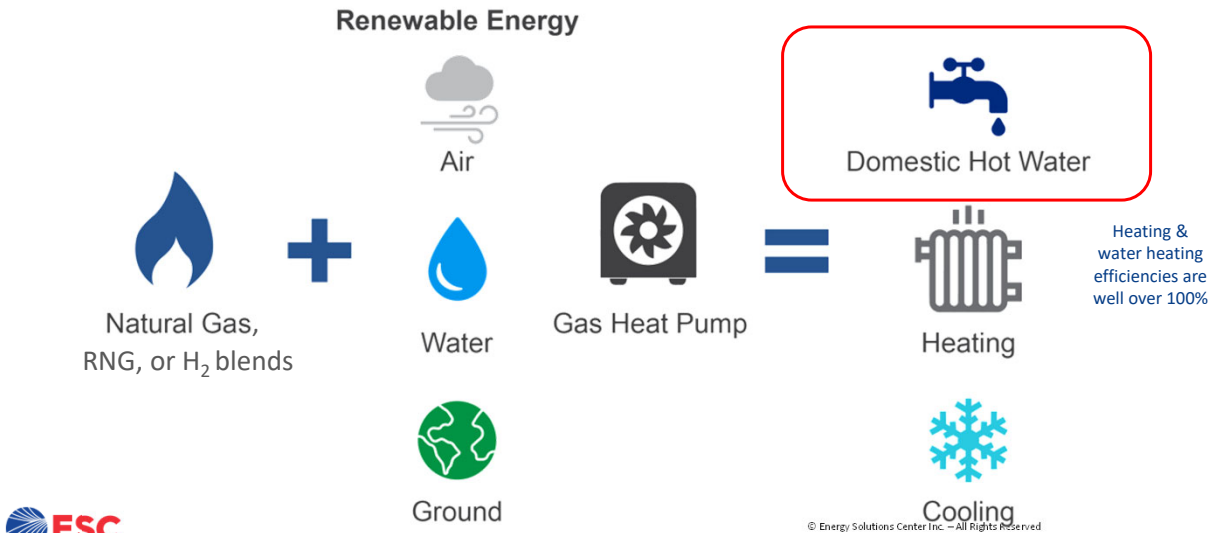
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## Commercial Heat Pump Water Heater



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## Gas Heat Pumps (GHP)

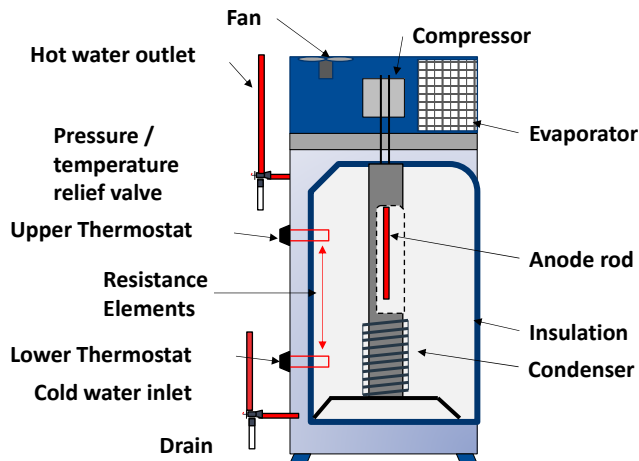


## Natural Gas Heat Pump Water Heaters

- Heat is extracted from the environment
- Types
  - Engine driven
  - Absorption
  - Thermal compression
- Waste heat from combustion is recovered to supplement the heat supplied by the heat pump
- Efficiencies of approx. 140%



## Electric Heat Pump Water Heater (Residential)



- Requires installation in locations that remain in the 40°–90°F (4.4°–32.2°C) range year-round
- Install them in a space with excess heat such as a furnace room
- **Generally cost 2X that of a Gas** tank water heater (\$1660 versus \$850 for gas unit installed)
- **Only save about \$30/Year over a standard gas tank unit**, or about 50% over electric tank unit



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## Water Heater Comparisons

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## Gas vs Electric Water Heater Comparisons

- Tank Style Water Heaters
  - First Hour Rating
  - Recovery rate
- Water Heater Cost Comparisons
  - Energy
  - Installed Costs
  - Life Cycle Costs
- Emissions

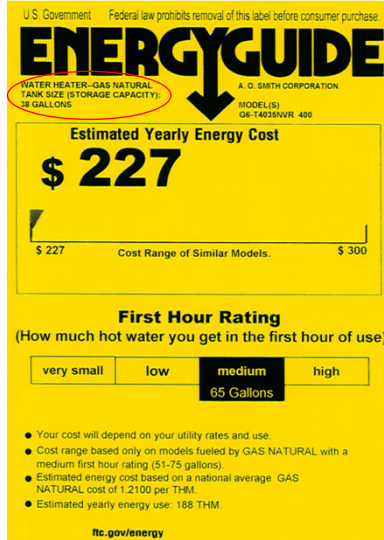


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## Gas vs. Electric Tank Water Heater

A.O. Smith Signature 100, 40 Gallon Gas



**First Hour Rating**  
Gas: 65 gallons  
Electric: 53 gallons

Gas unit provides 23% more hot water in the first hour.

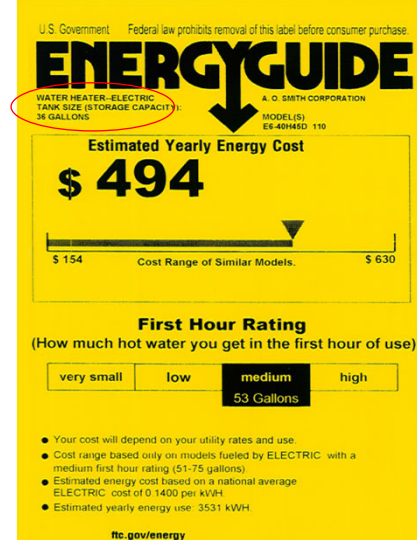
**GHP Recovery Rate at 90 Deg F**  
Gas: 38 GPM  
Electric: 20.7 GPM

Gas units recover almost twice as fast as the electric units.

Electric unit costs more than 2X the cost of a Gas tank for energy per year.

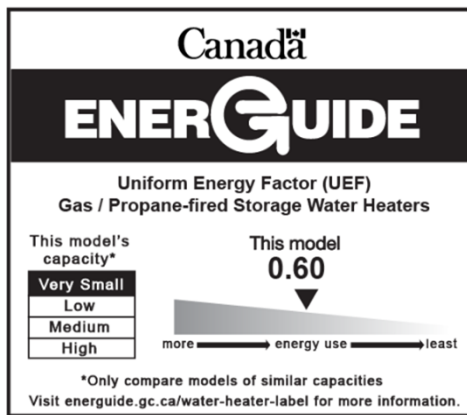
Source: Lowes.com

A.O. Smith Signature 100, 40 Gallon

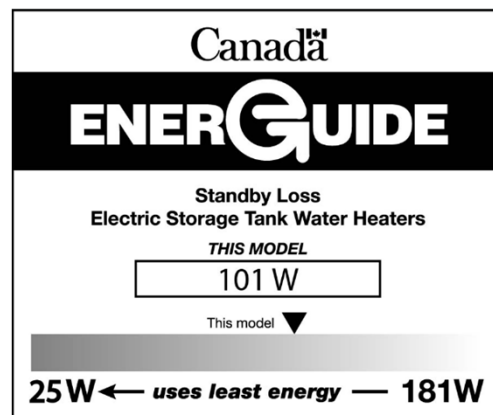


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## Canadian EnerGuide System



Gas Label



Electric Label



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## Benefits of Natural Gas Water Heating

- Uses less energy – costing about ½ as much to operate versus electric
- Rapid recovery – 2 times faster than electric tank units
- Style and sizes to fit most installations
  - Tank style
  - Tankless – Never run out of hot water
  - Boilers for larger hot water needs
  - GHPs for very high efficiency
- Long life – 20 years or more with tankless, boilers and absorption GHPs



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## Case Studies



### Ice Rink – Zamboni Filler

- 15 GPM (56.7 LPM) at 165°F (73.8°C) to fill Zamboni storage tank at ½-1 hour intervals
- Prior system was gas fired tanks lasting 1.5-2 years
- Monthly fuel savings realized by tankless is \$3,000



## Eat-In Restaurant Application

- New Installation
- Multi-temp system meeting all kitchen & public washroom requirements



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## Hotel Tankless Application

- Hotel tankless system
- Providing over 100 GPM (378.5 LPM) / 4,400 GPH (16,655.8 LPH)
- Retrofitted to old boiler room location



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## Residential – Condo Application

- 33 Story - 387 Unit Condominium
- 3 condensing boilers for domestic hot water and base load heating
- 3 Boilers for retail hot water
- 3 condensing boilers for domestic hot water in recreation facility



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## Elementary School – LEED Building

- LEED building
- 75,000 ft<sup>2</sup> (6,967.7 m<sup>2</sup>) facility
- Two A.O. Smith Cyclone XHE<sup>®</sup> gas water heaters rated at 94% thermal efficiency



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## Fitness Center Conversion

- 10 tankless water heaters replaced (2) 2,000,000 BTU boilers and 1,800 gallons (6,813.7 liters) of storage
- This system runs 42 showers and 10 lavatories



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Thank you ...

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